

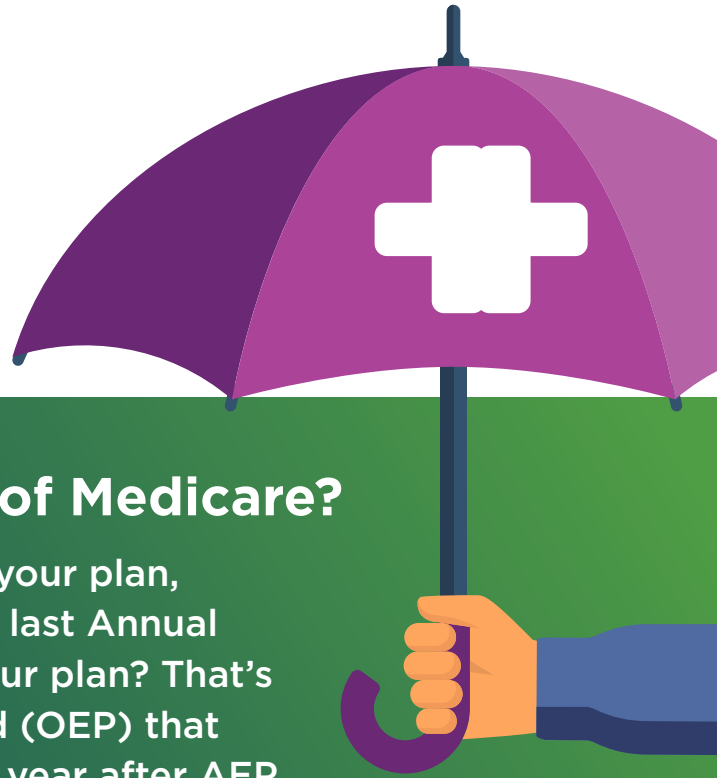
# The Right Doctor. The Right Plan. Right Now.



**Chen** Senior  
Medical Center  
A CHENMED COMPANY

# The **Right** Doctor. The **Right** Plan. **Right** Now.

HOW TO GET THE MOST OUT OF YOUR  
MEDICARE ADVANTAGE PLAN



## Are You Getting the Most Out of Medicare?

Did you know that if you're not happy with your plan, and you recently made a change during the last Annual Enrollment Period (AEP), you can switch your plan? That's right! It's called the Open Enrollment Period (OEP) that runs from January 1 through March 31 every year after AEP.

### Are you satisfied with your Medicare coverage? You are not alone!

- **98%** of Medicare Advantage members are satisfied with their Medicare coverage
- **97%** with their provider network
- **95%** agree that it is important for seniors to have plan options besides traditional Medicare

### Seniors on Medicare Advantage were most likely to consider these things when selecting a Medicare Advantage plan:

- their network of doctors, hospitals and specialists (**96%**),
- lower monthly premiums (**94%**),
- and lower copays for appointments and services (**95%**)

Source: <https://www.healthcarefinancenews.com/news/seniors-show-high-level-satisfaction-medicare-advantage-during-covid-19-pandemic>



When considering your Medicare options, it is important that you also consider having the right care and the right doctor. It takes all of these things working together to make sure you can stay healthy and feeling your best.

## THE RIGHT DOCTOR

# Who Provides the Right Care

First, let's discuss the right doctor!  
Did you know that there are doctors who specialize in caring for older adults and who are rewarded based on how healthy they keep their patients?

In fact, according to a study of Covid-19/ChenMed patients in The American Journal of Preventive Cardiology, published October 2020, our patients have 40% better coronavirus outcomes than patients who don't receive our brand of personal care.



At Chen, all our doctors are paid based on how healthy they keep you. They do this by practicing preventive medicine and seeing you more often so they can catch things before they become more serious. **Ask your doctor these questions to find out if they are right for you.**



**Do you get paid based on how healthy you help keep your patients?**



**Do you practice true preventive care?**

- a. How often do you see your patients?
- b. How much time do you spend with your patients?
- c. Do you coordinate and communicate my care with my specialists and other care providers? How?

## The Right Doctor Who Provides the Right Care (*Continued*)



**How much experience do you have caring for older adults like me?**



**Do you have any data that shows how successful you are in keeping your patients healthier?**



**What is your patient satisfaction rate?**

**At Chen, we also offer these conveniences to all of our patients:**



**Same-day and walk-in appointments**



**Talk to your doctor 24/7 directly to their cell phone**



**On-site prescriptions**



**Transportation to your doctor's appointments**




**In-office labs**

Some services are not covered under all plans. Check your plan documents for details and service availability at each individual center. Due to space and time limitations, some services are not available at all centers. Limitations, copayments and restrictions may apply.

# The Right Medicare Plan

Healthcare coverage has the potential to have a significant impact on financial stability. In fact, healthcare costs are the number one reason why Americans declare bankruptcy.

Source: <https://www.abi.org/feed-item/health-care-costs-number-one-cause-of-bankruptcy-for-american-families>



Many people have discovered that Medicare Advantage plans offer extras that are not offered with Original Medicare — for no extra cost.

## Benefits You Could Get with a Medicare Advantage Plan

- \$0 monthly premium
- Limit on how much you pay each year (Maximum Out of Pocket)
- Prescription drug coverage
- Low copays
- Telehealth (Online video visits)
- Vision
- Dental
- Hearing aids
- Over-the-counter medicines monthly allowance
- Transportation to doctor's appointments
- Gym memberships
- Preventive services and screenings



# Your doctor should work with you to help you understand and use these benefits.

It's also important that you check to make sure your plan allows you to see your doctor of choice. Not all plans give you access to all doctors, so be sure to ask if your doctor is "in-network."

## Time for a Change?

If you aren't happy with your plan, you can change during OEP through **March 31**.

During this time, if you recently chose a Medicare Advantage Plan during AEP, you can make one of the following changes:

- Switch to a different Medicare Advantage plan
- Switch to Original Medicare

Ready to explore your options? We can help you make sense of it all. **Contact us to get started!**

Discover why 4 out of 5 patients would recommend us to their friends and family!\*

\* Based on company survey data administered by third-party vendor.



PLEASE CONTACT US AT [WWW.CHENMEDICALCENTERS.COM](http://WWW.CHENMEDICALCENTERS.COM)

