

# Why Choose Us?

Choosing the right doctor for your primary care provider (PCP)\* is not always easy. At Chen, we specialize in caring for older adults and are committed to delivering personalized, preventive care that keeps you living your healthiest life.

## As a Chen patient, you'll get(+):

- True preventive care that focuses on the whole person, not just your symptoms
- A doctor who specializes in caring for older adults
- Access to your doctor when you need them most
- More time with your doctor – We want to see you at least once per month so we can keep you healthy and out of the hospital
- Same-day, walk-in, and telehealth appointments
- Convenient on-site tests, screenings, and labs
- Fewer unnecessary medical procedures and hospitalizations
- A team who coordinates care with your other providers so that you don't have to
- A strong, trusting relationship with your provider
- A care model that focuses on improving your mental health, fitness, and wellness

(+) Services may vary by location and are subject to change without notice. Limitations, co-payments, and restrictions may apply. Some services are not covered under all plans. Check plan documents for details.

## Chen is what you need to better your health. Our patients have experienced:

- 51% fewer hospitalizations\*\*
- 35% fewer ER visits\*\*
- Reduced risk of overmedication
- Better peace of mind
- Less financial stress

## We surveyed our patients on what they think of our approach to their health:

- 9 out of 10 patients recommend us\*\*\*
- 97% feel their doctor always showed respect for what they had to say\*\*
- 85% feel they always got answers to their medical questions on the same day\*\*\*

\*Most PCPs are doctors, but nurse practitioners and physician assistants can sometimes also be PCPs.

\*\*Source: ChenMed Internal data compared to CMS (year 2019); risk-adjusted, based on 2019 claims.

\*\*\*Source: Medallia, Year-to-date through June 2022

Don't take our word for it. Here's what our patient has to say about the Chen difference.



**“I knew the moment I walked in the door, I was home.”** - Melanie, Patient

**Call us today to learn more or make an appointment:  
(844) 892-2273**